

556 Audio LLC – Product Warranty

556 Audio products carry our limited warranty. This warranty is extended only to the original purchaser or the person receiving the product as a gift, and does not apply to anyone else. When delivered to you in new condition, your 556 Audio product is warranted for a period of sixty (60) days from the date of retail purchase by the original end-use purchaser, and addresses defects in manufacturing, materials, and workmanship.

This warranty does not cover defects resulting from power surges; connections to improper voltage supply, improper or unreasonable use or maintenance; excess moisture, damages caused by insects, lightning, unauthorized alteration, or modification of the original product.

During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge. 556 Audio will not pay for shipping or insurance charges for returning the product, or for any import fees, customs duties, or taxes.

In order to obtain Warranty Service, the original purchaser must:

- 1.) Email us at shipping@556audio.com to obtain a return authorization (RA) number, and a return shipping address. Please include all purchase details such as invoice number, date of purchase, etc.
- 2.) Write this number on the outside of the package you are returning, and send it to the return shipping address provided.

UPS is the recommended carrier to ship your return. If sending USPS we advise insuring the package.

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