

556 Audio LLC – Cancellations, Exchanges, and Returns

Cancellations

If, for whatever reason, you wish to cancel your order, please notify us as soon as possible. Once an order is processed and / or shipped, it can no longer be cancelled. If the order has already been processed and/ or shipped, please note that items may be returned within thirty (30) days as noted in the “Returns” policy shown below. Please be advised that customers must pay all charges associated with returning the product to 556 Audio LLC.

Note: Please allow up to 10 business days for your return to process from receipt of the returned merchandise.

Exchanges

556 Audio LLC has a thirty (30) day exchanges policy. Exchange must be for an identical product, or a product of equal value. 556 Audio LLC does not accept returns or exchanges from purchases made outside the United States. Shipping charges will only be to the account of 556 Audio LLC in the event of a return or exchange of a defective product, or a shipping error.

Please note that 556 Audio LLC does not accept returns or exchanges due to damages or abuse of products.

Returns

556 Audio LLC has a thirty (30) day returns policy. You may return your merchandise to 556 Audio LLC within 30 days upon the receipt of your product. Refunds will be applied to original credit card used at the time of purchase.

Postage will only be refunded on returns due to defective merchandise or an error in shipping. Postage will not be refunded on returns due to personal dislikes. If the style being returned is no longer available for exchange, a product of equal value may be ordered.

To return or exchange products, please do the following:

- 1.) Email us at shipping@556audio.com to obtain a return authorization (RA) number, and a return shipping address.
- 2.) Write this number on the outside of the package you are shipping back to us, and send it to the return shipping address we provide.

UPS is the recommended carrier to ship your return. If sending USPS we advise insuring the package.

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